

System Requirements for Attending Live Sessions

Computers, Tablets and Smart Phones

Electa Live is supported on most of the operating systems and devices. To attend a live online session you can use one of the following devices:

Laptop or desktop computers running Windows. This includes **Windows XP, Windows Vista, Windows 7, Windows 8** and **Windows 10**.

All Apple computers running **MAC OS 10.8** and above.

All **Android** based **tablets** or **phones** running an Android version 4 and above.

All **iOS** devices - **iPhone, iPad** and **iPod**.

All major web browsers are supported: **Firefox, Internet Explorer, Edge, Google Chrome, Safari, Opera, Android Web Browser (Internet)**.

Linux users can attend live sessions too. All Linux users need to have Java installed on their system and Java Web Start available in their web browser. Java can be downloaded from www.java.com.

Network and Connection & Bandwidth Considerations

For a normal live session it is required a reliable internet connection. We recommend an ADSL or a faster connection.

If you share your internet connection with other home or office users please make sure there is at least 2 mbps bandwidth available for your live session.

There is no difference in the data/bandwidth requirements for session hosts and students. Also the bandwidth requirements are not dependent on the number of attendees in the live

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session.

A regular 1 hour Electa Live session may consume between 6 to 20 MB of data on your network. This may be more if intensive screen sharing or video is in use. If you are on a metered or mobile connection please check with your ISP if any charges apply.

Audio Communication

Most of the Electa Live sessions include audio communication. To be able to listen you need to have speakers or headphones attached to your device. If you are going to speak in a live session you will also need a microphone.

While currently most devices have built-in microphones and speakers we strongly recommend using a headset or earbuds instead of built-in or loud speakers. Using loud speakers may cause echo for everyone else in your live session at times when you are also using your microphone.

Live Video

If you are planning to share live video in the live session you will also need a webcam. Most devices already have built-in web cams. You may use that or any webcam attached to your computer. We recommend that you make sure your computer has the most up to date drivers installed. Webcam is not needed if you do not plan to share live video.

Please note watching or sharing live video in an Electa Live session will increase the bandwidth required on your network.

Digital Pens and Digital Tablets

Some teachers do extensive handwriting. In this case we recommend that you use a tablet

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computer, touch screen or a digital pen and pad (digital tablet) attached to your computer. This significantly eases the handwriting.

All such peripherals that are compatible with your computer are also compatible with Electa Live.

Not supported: Currently we do not support Chrome Book computers running Chromium OS.

Electa Live Virtual Classroom, LMS - Help & Support Portal

<http://support.e-lecta.com/Knowledgebase/Article/50002>