Normally you can have only users with unique email addresses in your database. That means you may not have two or more users (teachers or students) which share the same email address in your student database.

Sometimes however it is necessary to be able to create several student profiles with the same email address. This is the case when, for instance, different family members share the same email address but need to have separate profiles in your database.

In this case you have to disable the unique email address requirement on your configuration and create teachers or students with existing email addresses, you can do so as described below:

Log into your admin profile. Visit **Account Settings** -> **Look & Feel** and make sure to "Allow registration of users with duplicate email addresses"

User Registration & Self Registration



☑ Visitors are allowed to create personal profiles on my site.

Publish my contact details on the front page so that my visitors can reach me in case they have questions

Allow registration of users with duplicate email addresses

Finally click Apply.

Electa Live Virtual Classroom, LMS - Help & Support Portal http://support.e-lecta.com/Knowledgebase/Article/50021