

## Download and Install The App

If you are a first time visitor please download and install the app on your device before you continue.

[Windows App](#)

[Mac OS X App](#)

[iPad / iPhone App](#)

[Android App](#)

## Enter The Testing Virtual Classroom

Select one of the below options which is closer to your location and follow the steps to enter our connection and sound testing classroom. For users connecting from Europe and the Middle East and Africa we recommend the European Test Room. Respectively users based in America are recommended to use the American Test Room, while users from Asia and Australia should try our Australian (Asian) Test Room.

## Unable to Connect ?

If this is your first time to join a live session please check out the [system requirements](#). If you are experiencing a connection problem and there is a Proxy or a Firewall on your network please refer to the following guide:

[How do I allow Electa Live traffic on my network?](#)

Electa Live Virtual Classroom, LMS - Help & Support Portal  
<http://support.e-lecta.com/Knowledgebase/Article/50041>