

## Course reviews and ratings

For some of your courses you may want to enable students to rate and write a review for the public. when enabled ratings and reviews from users show on the course details pages.

This guide discusses the following topics:

How to enable course reviews and ratings.

Where and when reviews and ratings are displayed.

Who can write a reviews and rate my courses?

How to manage reviews and ratings.

### **Enable Course Reviews and Ratings**

Course reviews and ratings are available for access restricted courses or courses that require a subscription. You can read more about [course access options](#) here. You cannot enable reviews and ratings on courses of type "Available to all students. No restrictions apply."

To enable student reviews and ratings on a course you have to be an account admin or a course creator. Open your **Course Manager**, find the course in the list, click the red **Options** button and click **Update Course Summary**.

Scroll down the course summary page and select the option "**Allow Students to Write Course Reviews**". Then save the changes to your course summary record.

If the option is not available it means that your course does not support reviews and ratings because it is not of the proper access type, as explained above. You can manage the course access type from the "Availability and Access Permissions" section of your course summary page.

### **Where, When and How are Course Reviews and Ratings Displayed ?**

## Course reviews and ratings

Reviews and ratings are displayed on the following places:

On the Course Summary page for students who are enrolled in this course;

On the Course Registration page for people who are planning to register for your course.

Essential Tools for MVC - Beginners

The image shows a course summary page for 'Essential Tools for MVC - Beginners'. At the top, there is a word cloud of various technologies including WinForms, ADO.NET, Visual Studio, CSS, HTML, WCF, MVC, JavaScript, NET, Azure, Silverlight, VB.NET, WPF, Metro-Apps, ASP.NET, Sharepoint, amework, LINQ, and Entity. Below the word cloud, there are statistics: 2 Topics, 1 Discussion, and a 5.0 Rating. A navigation bar includes 'Course Description', 'Course Curriculum', 'Course Leader', and 'Reviews and Rating'. A review by Tracy O'Donnell is shown with a 5-star rating and the text: 'KM Academy, could not have provided me with a better knowledge and experience. The course is structured in a very easy to understand way. Students and teachers are all friendly. The course is brilliant. I recommend it to everyone who needs the a-b-c of ASP.NET and MVC.'

The image shows a registration form for a course priced at 'USD 250'. The form includes fields for First Name, Last Name, E-mail address, Confirm E-mail, Username, Time Zone (set to (-07:00) Mountain Time (US & Canada)), and Phone. There is a checkbox for 'I'm not a robot' and a reCAPTCHA logo. A green 'Register' button is at the bottom. A link for 'I already have an account' is also present. The user 'John Mace' is partially visible at the bottom.

### Who Can Write a Review?

Only registered (enrolled) students can write reviews. Each student can write only one review and give one rating. The rating can be from 1 to 5 displayed with stars. The overall course rating is calculated as the average of all student ratings. Once a student writes a review and rates a course he is only allowed to modify that within the next 24 hours. After that no further modifications are allowed.

To write a review students open the Course Details page by clicking on the course name and then click on the Reviews and Rating tab.

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### **How to Manage Reviews and Ratings**

Admins and course creators can manage user reviews and ratings by applying modifications to the text entered by students or entirely deleting reviews. To do so, click on the course title in your course manager and switch to the Reviews and Ratings tab. Use the update and delete buttons for the respective actions.

Electa Live Virtual Classroom, LMS - Help & Support Portal  
<http://support.e-lecta.com/Knowledgebase/Article/50102>