This article explains how teachers can delete already issued certificate or diploma for a student, you can do it from two different sources.

Open from the main menu **Courses > Issued Certificates and Diplomas**. Click on the **red option button** in the row of the chosen student and click on **Remove certificate** from dropdown menu.

Issued Certificates

Q Search for	Q Search for More -							
Course Name	Student 🔶	Certificate Date	Course Started On	Course Completed On	Certificate [‡]	Certificate Id	J	
HA-DGA Basics in the Dutch Golden Age Painting	Eddie Vedder	15/02/2018	14/02/2018	27/04/2018	Preview	23935-35 Preview Certificate		
HA-DGA Basics in the Dutch Golden Age Painting	Chelsea Handler	15/02/2018	14/02/2018	27/04/2018	E-mail certificate to student			
HA-DGA Basics in the Dutch Golden Age Painting	Chris Martin	15/02/2018	14/02/2018	27/04/2018	Remov	e Certificate		
HA-DGA Basics in the Dutch Golden Age Painting	Susan Jones	15/02/2018	14/02/2018	27/04/2018		23935-33 💿	•	
Showing 1 to 4 of 4 entries								

Click Delete button in the **Confirm Delete** window.

Q Search for	You are about to delete 1 certificates. Please confirm.					More		
Course Name				Delete	el	Certificate		
Painting								
HA-DGA Basics in the Dutch Golden Age Painting	Chelsea Handler	15/02/2018	14/02/2018	27/04/2018		23935-36 💿 🚺		
HA-DGA Basics in the Dutch Golden Age Painting	Chris Martin	15/02/2018	14/02/2018	27/04/2018		23935-34 💿 🚺		
HA-DGA Basics in the Dutch Golden Age Painting	Susan Jones	15/02/2018	14/02/2018	27/04/2018		23935-33 💽 🚺		

Click **Courses > Course Manager or (Courses > My courses)**. Click the **red options button** next to your course then click **Manage Certificates** from dropdown menu.

On the **Issued certificates** page click on the **Show Issued Certificates** tab to see all students with issued certificates. Click on the **red option button** in the row of the chosen student and click on **Remove certificate** from dropdown menu.

Show Issued Certificates Show All Course		tusers 🖈 Issu	ie 🗂 Delete	Delete Q		Search for		
S	Student 🔶	Certificate Date 💡	Course Started On 🍦	Course Completed On	\$	Certificate 🝦	Certificate Id	≜ ▼
	Eddie Vedder	15/02/2018	14/02/2018	27/04/2018			23935-35 💿	
	Chelsea Handler	15/02/2018	14/02/2018	27/04/2018			Preview Certificate	
	Chris Martin	15/02/2018	14/02/2018	27/04/2018		_	E-mail certificate to	studen
	Susan Jones	15/02/2018	14/02/2018	27/04/2018			Remove Certificate	

Click Delete button in the **Confirm Delete** window to finish the action.

There is also an option to delete a few or all of issued certificates at once. Select one or more students by using the first column of your list and click the Delete button on top.

Show Issued Certificates		s Show All Course	tusers 🖈 Issu	e 🗂 Delete	Search for		More	
¢	Student 🔶	Certificate Date 🚽	Course Started On 💧	Course Completed On	Certificate	Certificate Id	\$	
	Eddie Vedder	15/02/2018	14/02/2018	27/04/2018		23935-35 💿	1	
	Chelsea Handler	15/02/2018	14/02/2018	27/04/2018		23935-36 💿	1	
	Chris Martin	15/02/2018	14/02/2018	27/04/2018		23935-34 💿	1	
	Susan Jones	15/02/2018	14/02/2018	27/04/2018		23935-33 💿	1	

Click Delete button on the **Confirm Delete** window to finish the action.

Electa Live Virtual Classroom, LMS - Help & Support Portal http://support.e-lecta.com/Knowledgebase/Article/50112