Why do some recordings read "preparing" in my library

Newly created recordings need some time before they can be played from all locations.

As we use a complex cloud infrastructure it takes some time before a recording is propagated to all cloud nodes, thus making it possible for your users to access is fast enough from all world locations.

During this propagation process you may see a text that reads Preparing next to some of your recordings. You do not really need to do anything about that. Soon such files will become available for you for playback.

Electa Live Virtual Classroom, LMS - Help & Support Portal
https://support.e-lecta.com/Knowledgebase/Article/50059