This article discusses how to grant permissions to Electa Live on Android phones and tablets. If you are experiencing one of the following issues you need to grant permissions to the Electa app on your Android phone or tablet.

**Symptoms**

- Unable to share live video in a session
- Live video button colors red but no video is shared
- Unable to hear the other attendees in a live session
- Unable to activate the microphone in a live session

**Solution**

Grant the necessary permissions to Electa on your Android device.

On your device tap Settings and scroll down to find **Apps & Notifications** (or just Apps).

**Network & internet**
WLAN, mobile, data usage, hotspot

**Connected devices**
Bluetooth

**Apps & notifications**
Permissions, default apps

**Battery**
77% - Should last until about 12:00 PM
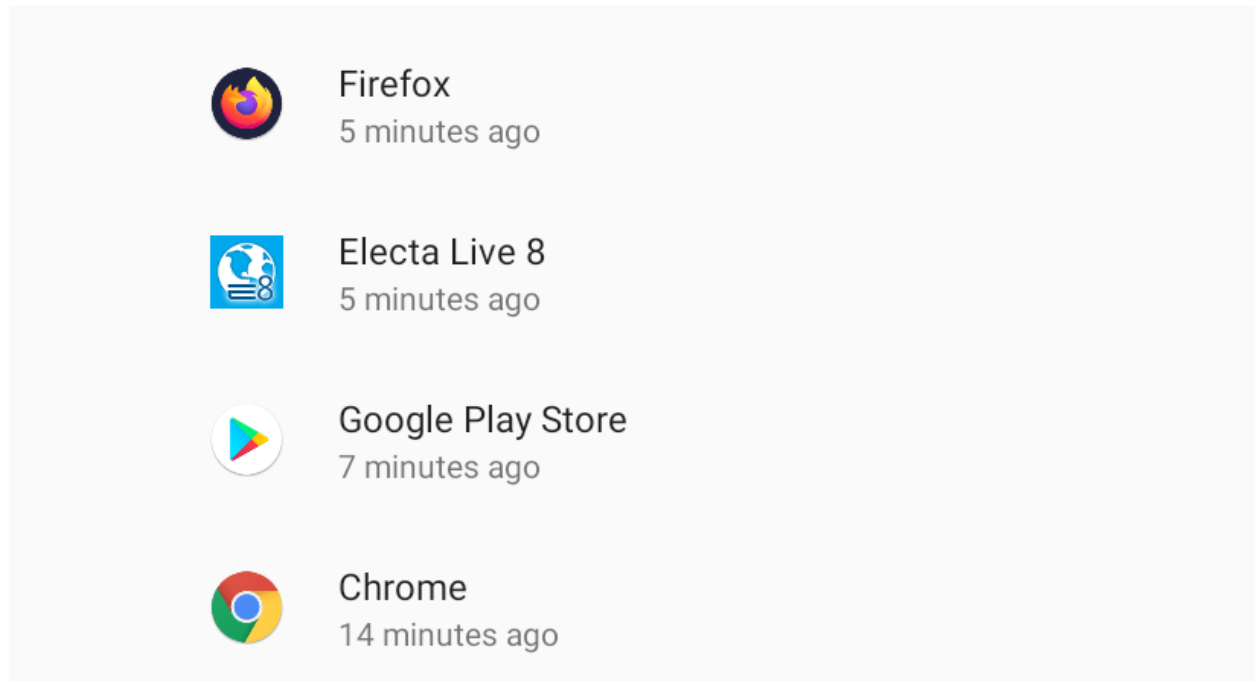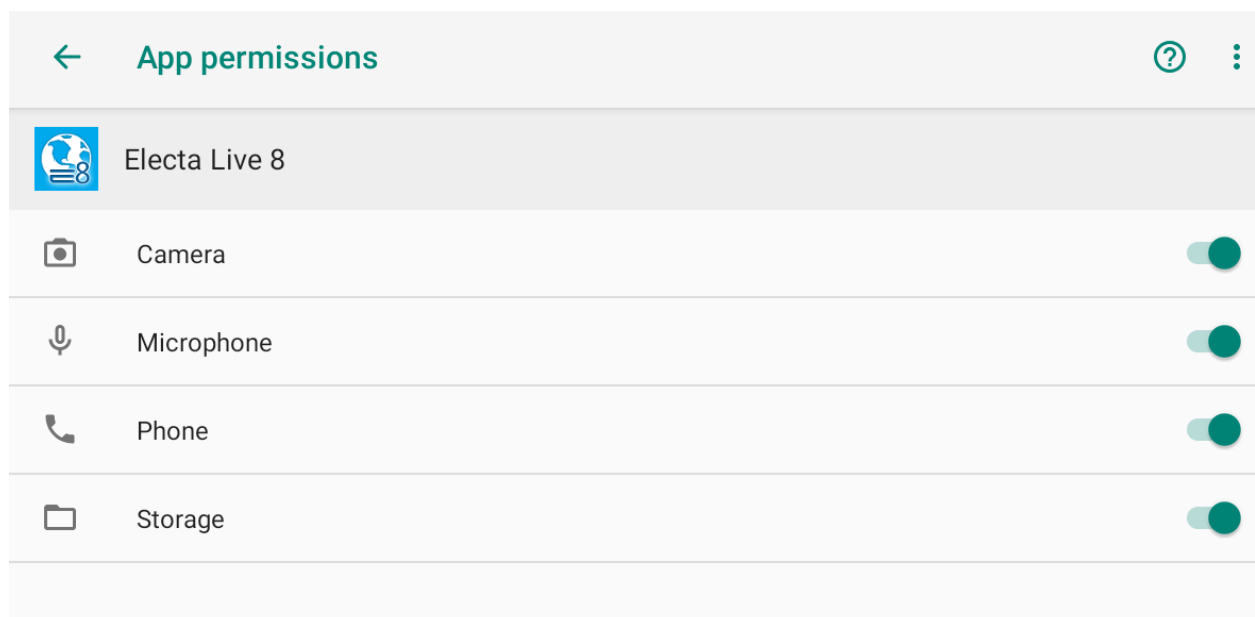
**Display**
Wallpaper, sleep, font size

**Sound**
Volume, vibration, Do Not Disturb

Then scroll down to fine the **Electa Live 8** app and tap on it.



Finally make sure the following options are allowed **Camera, Microphone, Phone, Storage**.

# Granting permissions to Electa on Android

Electa Live Virtual Classroom, LMS - Help & Support Portal
https://support.e-lecta.com/Knowledgebase/Article/50166